

CosXPo 2020 Terms & Conditions - Event Entry

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By purchasing tickets, you confirm that you have read and accepted the Terms and Conditions in their entirety. Failure to comply with the rules set by CosXpo will result in ejection from the event without refund. Please see appendix 1 for other reasons for ejection.

CosXPo reserves the right to refuse admission and/or ask the attendee to leave the premises without refund if the terms and conditions are violated by the individual or their party. The decision made by the event organiser of the day will be final. Ultimately the event organiser reserves the right to refuse entry or ask guests to leave at any time.

CosXPo may take health and safety and security concerns into account. Security searches may be necessary at the discretion of CosXPo, this is for the safety of both attendees and staff at the event.

CosXPo staff reserve the right to revoke membership of the event whether belonging to any individual or group, during the event itself if, in the opinion of the CosXPo staff, any person behaves in a manner that could detract from the event.

CosXPo staff reserves the right to refuse entry to the event to any individual.

General:

- A. All tickets purchased must show a valid bar code issued by Eventbrite before a wristband is given.
- B. The wristband must be worn at all times throughout the event.
- C. Wristbands that are torn or damaged will not be valid and are not replaceable.
- D. Anyone found not to be wearing a valid wristband will be asked to leave the event.
- E. Children up to 5 years old are allowed to enter the event free of charge. Each person under the age of 5 must not be left unattended and must be supervised by an adult with a valid ticket. Each adult ticket also allows entry for 2 children under the age of 5.
- F. In the event that the use, or attempted use, of forged identification is detected, entry to the event will be refused and refunds will not be issued under any circumstances. If such attempts are detected in advance of the event the concerned holder's ticket will be cancelled and refunds will not be issued.
 - a. All circumstances of attempted use of forged identity documents will be reported to the Police.
- G. By purchasing the ticket, the ticket holder hereby accepts the rules and conduct of the venue (University of Reading) and CosXPo Ltd.

- H. Ticket holder holders consent to filming and sound recording as members of the audience in any event during the convention and in all public areas that CosXPo Ltd have agreed with the venue. Public areas consist of any venue communal areas. Ticket holders will still need to seek consent of the subject to take photos.
- I. It is strictly forbidden to hand out any type of promotional and/or advertising material in the event without written permission from CosXPo.
- J. The after party is exclusive to adults of age 18 and over only. Failure to provide proof of age on arrival will result in the ticket being downgraded to a regular day ticket without refund. See appendix 1 for a list of accepted proof of age.
- K. The resale or attempted resale of a purchased ticket is illegal and will render the ticket void, anyone found using resold tickets will be refused entry.
- L. Photographs taken at the University of Reading during the event may only be sold to press outlets unless taken as a part of a booked vendor space.
- M. If you wish to sell photography services to the general public or the subjects of the photographs without a booked vendor space, a £400 fee will be charged for commercial photography.

Use of Power Sockets:

- A. Uses of power socks in the venue or anywhere in the campus of the University of Reading is strictly prohibited unless explicit permission is given due to the rules and regulations of the venue.
- B. Upon permission being granted, anything that requires to be plugged into the mains must be PAT tested with clear, up to date labelling of test.

Refund policy:

- A. Tickets bought on the day or purchased in advance are not refundable under any circumstances except for the reasons listed in clause B and C in the refund policy section.
- B. If an event is moved to another date we will make notification by posting on the relevant events website. Tickets purchased before the announcement will be entitled to a full refund.
- C. In the unlikely event of cancellation of the convention, a full refund will be given to all ticket holders.
- D. Tickets purchased from 13/03/20 14:00 will not be eligible for refunds due to Covid-19 event reschedule.

Food and Drink Policy:

- A. Only food and drink purchased from the venue can be consumed on the premises.
- B. Hot food and snacks can be purchased at Mojoes bar throughout the day.
- C. No food or drinks are allowed to be brought into the venue unless medically necessary.
- D. Menu and allergy information can be found here:
<https://www.rusu.co.uk/intheunion/cafeloungebaranightclub/mojoesbar/>

Costume and Weapons Policy:

- A. Costume should provide enough body coverage to be worn in public and not violate the laws of public indecency in the United Kingdom.
- B. The maximum dimension in any direction must not exceed 2 metres. This excludes any parts (e.g. wings) that can be collapsed to a smaller size. In this case the item is to be kept collapsed when traversing through the convention floor. If your costume exceeds this, please email cosplay@cosxpo.com for inquiries.
- C. Any costumes or prop that exceeds 2 metres must have a dedicated handler with them at all times.
- D. Fully functional firearms are not permitted, replica guns (including airsoft guns, bb guns, cap guns, paintball guns and pellet guns) are forbidden without a brightly coloured safety tip. Any Realistic Imitation Firearms are only allowed to be uncovered inside the venue. Any ammunition for these firearms is strictly forbidden. This includes all projectile weapons such as bows and crossbows.
- E. All weapons and props must have rounded or blunt edges and/or padded ends and must be incapable of causing harm.
- F. Outside of the venue, all attendees must conceal their props or weapons in covered cases or bags.
- G. Please refer to appendix 2 for banned items.
- H. CosXPo staff reserve the right to inspect weapons for safety, and if we feel the prop, weapon or costume does not have sufficient support from other members in ticket holders party or if the said item is of a dangerous nature - we will ask the ticket holder to leave the item at Operations to be collected only when attendee is leaving the event and not to return.
- I. If in any doubt send an email to cosplay@cosxpo.com querying your costume/prop and a member of the team will get back to you.
- J. While not expressly banned, CosXPo reserve the right to intervene in the case of attire or costumes with the following: profanities or sexual acts; inciting of hate or crime; and uniforms, emblems, or flags of organisations responsible for crimes against humanity.

Rules for All Photography:

- A. It is unacceptable to take or attempt to take photos deliberately for the purpose of compromising common decency or the dignity of the subject, for example contriving the camera's position to shoot up a skirt or kilt.
- B. Photography is permitted in all public areas of the show unless signs or staff indicate otherwise.
- C. It is common courtesy to ask before taking a photo of anyone in attendance of the event.
- D. You may be photographed and/or filmed at the event, and the images may be used online, including (but not limited to) social media, streaming sites and websites. Please note that there is no way to opt-out of this on a person-by-person basis due to the nature of the event, and that by attending you agree to being filmed and/or photographed.

Pets:

- A. The venue has a strict no pet policy. Licensed service dogs are welcome.

Special Access:

- A. Blue badge holders can park in the allocated spaces in: **Car Park 4**
- B. The venue is equipped with ramps and lifts for wheelchair users.
- C. It is the responsibility of the ticket holder to notify CosXPo Ltd staff of their disability and if they need any assistance on the day.
- D. It is the responsibility of the ticket holder to bring medication to the event should they suffer from serious health condition including but not limited to seizure, diabetes.

Insurance:

- A. CosXPo will provide public liability insurance to all attendees. The venue is also covered by its own insurance.
- B. CosXPo will not be responsible for any items left behind at the venue by visitors.
- C. All damage done by visitors or participants to other visitors or participants, organisers or the partners of the event, venue, its territory and property is the responsibility of the part involved and has to be repaid.

Failure to comply with these terms may result in your ticket being revoked and being escorted from the venue by CosXPo Staff. All of these terms and conditions are governed by UK Law and any disputes arising out of any transactions or other interactions with CosXPo Ltd Committee are subject to the exclusive jurisdiction of the UK Courts.

All visitors must also abide to the rules and regulations of the University of Reading. Full information can be found on the university's website.
<https://www.reading.ac.uk/about/visit-us.aspx>

Appendix 1

Accepted Proof of Age:

- (signed) full EU Passport
- (signed) non EU Passport
- National ID card (non UK Nationals)
- Full UK Driving Licence
- Provisional UK Driving Licence
- Citizencard
- Provelt Card
- UK / EU Photocard Driving Licence with Counterpart
- Firearms/Shotgun Certificate
- State Pension notification letter¹
- Benefits Agency letter¹
- Current years HMRC Tax Code Notification
- Identity Card by Electoral Office of Northern Ireland
- Current MOD90 Armed Forces ID

Any form of ID must be IN DATE at the time of CosXPo otherwise they will NOT be accepted.

Reasons for ejections include but are not limited to:

- Being or appearing to be under age.
- Declining to be searched.
- Abusive, threatening, drunken or other anti-social behaviour (including smoking in no smoking areas).
- Carrying offensive weapons or illegal substances.
- Making unauthorised audio, video or photographic recordings.
- Inappropriate use of recording equipment.
- Harassment of other attendees or staff.
- Being drunk and disorderly.
- Violating the rules and regulations of the venue or event.

Appendix 2

These items are strictly forbidden in or around the venue:

- Pyrotechnics, explosives, lasers and chemical weapons are strictly forbidden.
- Actual guns, rifles or artillery.
- Metal blades whether sharp or blunt. E.g. swords, axes and knives.
- Heavy bats and paddles or clubs including wooden or metal baseball bats.
- Functional strung bows or crossbows. Strings that do not draw tension in the arms and/or string that could not be used to fire a projectile or adjusted via tightening to fire a projectile effectively are allowed.
- Sharp arrows or bolts.
- Heavy gas canisters.
- Any other items restricted or prohibited from being carried in public by law of the United Kingdom.
- Ammunition that can be fired.
- Compressed air chambers and batteries for weapons.

There are NO EXCEPTIONS made to these rules for special licenses, membership or training.

If in doubt, please email cosplay@cosxpo.com with details of your weapon.