

# Privacy Policy

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COSXPO Ltd is committed to protecting your privacy. This policy describes the ways in which we collect and use your information (and information about you) when you submit applications to COSXPO Ltd for our events or browse our content. By using the site you are agreeing to be bound by this Policy in respect of the information collected about you. We may change this Policy at any time. If we decide to do so we shall notify you with news, pop-ups or banners when you access the site, we shall deem your continued use of the site as indicating your consent to such changes. If you have any queries about this Policy, please get in touch with us at [info@cosxpo.com](mailto:info@cosxpo.com) and we will do our best to answer your questions.

## Information we gather

We collect personal information that you provide when you register with us, use our site and post content through our services:

- Email address.
- Location.
- Your name
- Your cosplay alias
- Your social media links

All personal information that we store on you with the exception of IP Address is securely and privately stored. You may change and update at any time, or request to delete - please see our policy on deletion below.

## Why do we store this?

The personally identifiable information we collect is used to facilitate delivery of information regarding registration, important updates, and/or COSXPO Ltd event and related divisions newsletter/magazine mailings to our community. In the process of providing these services, we require our customers to provide certain personally identifiable information.

## How we use your information

- **Newsletters, Surveys and Registration Emails**  
We may offer free newsletters/magazines to share information with you about us and/or our affiliates, or about our business partners and advertisers and sponsors. You may unsubscribe from your free email by following the instructions provided in our communications.
- **Contests or Sweepstakes**  
We may operate contests and competitions through the website which may require registration. Your personally identifiable information may be used to contact you for winner notification, prize delivery confirmation or other related purposes. We reserve the right to post publicly some of your information on the website, such as on a winner's page, in the event you win a contest or competition, as is agreed during sign ups.
- **Site and Service improvement**  
We use your personal information where it is necessary for us to operate or improve the site and related products & services, or to do something that you have asked us to do.
- **Other interactions with us via email for enquiries.**  
COSXPO Ltd may use your email address to contact you with required email messages about the service, concerning your recent contact with us or the site in general. We will not provide your personal

information to any other third parties. If you have opted to be part of our marketing activities which include newsletters, competitions, prizes, you will receive communication from us only.

If there is ever a change to how COSXPO Ltd uses or intends to use personal information we will post that change to this policy. If the new policy is materially less restrictive than this policy, we will seek your consent.

## How we share and disclose Information

COSXPO Ltd does not share personal information we learn about you from your use of the site with others except as described in this policy. We do not share your information with unrelated third parties for their direct marketing purposes. COSXPO Ltd may share personally identifiable information about you under the following circumstances:

- In the course of operating our business it may be necessary or appropriate for us to provide access to your personal information to others such as our service providers, contractors and select vendors so that we can operate the service and our business.
- We may share your personal information to respond to subpoenas, court orders, or legal process, to establish or exercise our legal rights or defend against legal claims, if in our judgment, disclosure is required or appropriate in such circumstances.
- We may share your personal information if we believe it is necessary in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of COSXPO Ltd's terms of use, or as otherwise required by law.
- As we continue to develop our business, we might also sell all or part of our business. In such, personally identifiable information you have shared with us is generally one of the business assets that may be transferred. The transferred personally identifiable information will remain subject to the promises made in this privacy policy or subsequent policies to which you have consented. In the event of this happening we will notify any person whose information is held by us.

If there is ever a change to how COSXPO Ltd shares personal information, we will post that change to this policy and, if the new policy is materially less restrictive than this policy, we will seek your consent.

## Confidentiality and security

No data transmissions over the Internet or via wireless networks can be guaranteed to be 100% secure. Consequently, we cannot ensure or warrant the security of any information you transmit to us and you do so at your own risk. Once we receive your transmission, we make efforts to ensure security on our systems.

- We use physical, electronic, and procedural safeguards to protect personal information about you.

If COSXPO Ltd learns of a security breach, depending on the severity we may attempt to notify you electronically so that you can take appropriate protective steps, however, we will never ask you to submit additional personal information or to verify the status of or information related to your account in any electronic communication email. By using this web site or providing personal information to us you agree that we can communicate with you electronically regarding security, privacy and administrative issues relating to your use of this site. Depending on where you live, you may have a legal right to receive notice of a security breach in writing. To receive free written notice of a security breach (or to withdraw your consent from receiving electronic notice) you should notify us at [info@cosxpo.com](mailto:info@cosxpo.com).

## Changing your personal information

You can change any information submitted to us at any time to make sure that your information we store on you is up to date. If you wish to update any personal information, please contact a member of staff at [info@cosxpo.com](mailto:info@cosxpo.com).

## Opting out and deletion

We do not store any more information than is necessary to operate the service, but as a user you have the right to object to the storing and processing of personal data. Where the information is non mandatory to operate the service as a bare minimum (such as your location) you may edit or remove this data from your account at any time, and we will cease using it immediately. For personal information that we require from you in order to provide a service, such as your email address, you may request deletion or opt out of this processing by contacting a member of staff or emailing [info@cosxpo.com](mailto:info@cosxpo.com). Please note that by doing so you agree that we will need to close and delete your account in order to comply with your request, as this information is required in order to provide a service. If you wish to delete any other data stored on you or content that you have provided, please contact us via an email [info@cosxpo.com](mailto:info@cosxpo.com). We endeavour to delete your account and full information stored on you within 28 days.

## Contacting COSXPO Ltd

If you have a privacy concern regarding COSXPO Ltd or this policy please contact us at [info@cosxpo.com](mailto:info@cosxpo.com)